Cancel safe deposit box

Please complete this form with the details you have given us. The cancellation period is at least one month before your rental contract expires. You are responsible for sending within the notice period specified. We will send you a confirmation within three working days once we received your cancellation and we will contact you to arrange an appointment to take back your keys. If you do not receive a confirmation from us, please contact us on info@citysafes.de.

Note: Always hand in your keys in person, never send them by post!

Please complete this form and send it to the address below:
CitySafes Deutschland GmbH
Gereonstrasse 5-11
50670 Keulen

Your personal data.

First name _____

Surname _____

Email address _____

Phone number _____

Date of birth _____

Location of the locker _____

Cancellation date _____

Select which of the following reasons applies to the cancellation of your safe deposit box.

- ☐ Relocation
- ☐ Death
- ☐ Location and/or opening hours
- ☐ Price too high
- ☐ Locker only needed temporarily
- ☐ Locker is empty
- ☐ Several lockers available
- ☐ Alternative storage solution found
- ☐ Fewer valuables than before