

Chief Technology Officer (CTO)

CitySafes.

Location: To be discussed | Type: Full-time | Region: The Netherlands, Belgium, Germany, Denmark

About Us

CitySafes is the market leader in safe deposit box rental, protecting the valuables of over 200,000 customers across four countries. Our services are Customer-centric, secure and transparant. Due to rapid international expansion, we are looking for a strategically minded and hands-on Chief Technology Officer to join our leadership team.

Chief Technology Officer (CTO)

As CTO, you will lead the development and execution of our technology strategy, ensuring scalability, security, and innovation across all tech domains. You'll bridge the gap between vision and delivery, designing future-proof systems in a highly regulated environment.

Key Responsibilities

- Oversee the in-house CRM platform and digital side of the customer journey
- Manage IT infrastructure and internal systems
- Ensure robust cybersecurity and data protection
- Lead automation and data warehouse management for business reporting
- Coordinate and manage external IT partners
- Own the technology budget and make key investment decisions
- Drive continuous innovation across the technology stack
- You'll report directly to the CEO and collaborate closely with colleagues in operations, finance, sales, and marketing

About You

Tech-savvy & Operationally Strong

- Proven experience in CRM/software development
- Broad knowledge of IT architecture, systems management, and cybersecurity
- Familiar with data governance, access control, backups, and privacy compliance
- Strategic thinker with a hands-on approach to operational challenges

Financially & Strategically Sharp

- Run technology like a business unit, with focus on cost control, ROI, and scalability
- Make sound decisions that align with our European growth ambitions

Leadership & Collaboration Focused

- Act as a bridge between tech teams and the broader business
- Strong coaching skills with a results-driven and communicative leadership style
- Experienced in building teams and managing external partners

In summary, you bring

- Extensive experience in IT, infrastructure, and cybersecurity
- A strategic mindset paired with hands-on execution ability
- A data-driven approach, business acumen, and a team-first mentality
- Excellent communication skills, including the ability to translate tech to non-tech stakeholders

What We Offer

- A pivotal leadership role in a fast-growing European market leader
- Full P&L ownership over the technology domain
- High autonomy and real influence on strategy and customer experience
- A tight-knit, agile team with short lines of communication
- A dynamic international environment with room for initiative and innovation

Compensation & Benefits

- Full-time one-year contract (40 hours/week), with the intention to extend to a permanent role
- Competitive salary and benefits package, including laptop, phone, mobility allowance, holiday pay and leave, and pension
- Headquarters in Bussum (NL), with flexibility for candidates based in Belgium
- Willingness to travel across Europe is expected
- Background checks (VOG, BKR, FAD, integrity screening, and reference checks) are part of the hiring process

Interested?

Send your cover letter and resume to **hr@landlane.nl**

For questions, feel free to contact Jorien Zeeuw van der Laan at **+31 6 27 59 69 25**